

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. I have to shut down from a videophone device and re boot another videophone device to make a call to that person that compatible to a specific device. Actually, I hope to use a device that is interoperability everywhere, & anytime.

I do not like that my VRS is blocked and sometimes I have to wait forever for a relay person to show up on the screen, it may take anywhere from 5 to 30 minutes of waiting time. The another videophone provides various relay services anytime I want, whenever that relay service is busy, I am able to make different call to another relay service. Timing is crucial essential of my life. I need to make those calls on timely fashion.

It is very important to make everyone equally accessible by setting up one system just like the telephone. Because everyone have equal access to his or her phones, and services. I expect to be treating the same. I feel that one company monopoly the relay service and equipment are wrong.

The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. Because when it comes to haste of making an emergency call such as to hospital or doctor or business or school, I cannot afford the waiting time for relay operator to appear. This will cause me stress and anxiety.

I like a specific videophone device because they do not control whom relay services I use.

I strongly support that both VRS services and equipments should be interoperate with one another so I will be treated equal as everybody in US.

Thank you for this opportunity to make my comment.